

DATA PRIVACY NOTICE

Information pursuant to Art. 13 and 14 of the EU-General Data Protection Regulation ("GDPR")

1. Who is the responsible Controller for data processing and whom can you contact?

Responsible for data processing:

Raiffeisen Bank International AG (hereinafter referred to as "Bank" or "RBI")
Am Stadtpark 9
1030 Vienna
Telephone +43 1 71707-0
E-Mail: datenschutz@rbinternational.com

Contact data of the Data Protection Officer of the Bank:

Mag. Daniela Bollmann, LL.M. Phone
+43 1 71707-8603
E-Mail: datenschutzbeauftragter@rbinternational.com

2. Which data (or data categories) will be processed and which are the sources the processed data (categories) are derived from?

- Personal data concerning the contact persons of your company (name, e-mail address, telephone number) which were made available to us by submitting your data on our Fintech Database
- Personal data from publicly available sources, e.g.: companies register, register of associations, land register, media
- Data that (in each case) have been submitted lawfully by other companies belonging to the Raiffeisen Banking Group or by any third party

3. What is the purpose and the legal basis for the data processing?

We process your personal data for the purpose of the registration and the participation on the RBI Fintech Database. This covers the application process as well as part of the selection process for fintechs applying for any of the Elevator Lab initiatives organized either by RBI or by any of RBI's subsidiaries (together the "Purpose").

By submitting data on the RBI Fintech Database, the respective submitter agrees that RBI (the "Organizer") may disclose all information and documentation (including, without limitation, information about the submitted project, all agreements/declarations signed, etc) regarding the submitter or any of its affiliates of which the Organizer becomes aware or which is received by the Organizer as he considers necessary to any entity within the RBI group (Raiffeisen Bank Sh.a., Albania; Priorbank, JSC, Belarus; Raiffeisen Bank d.d. Bosna I Hercegovina, Bosnia Herzegovina; Raiffeisenbank (Bulgaria) EAD, Bulgaria; Raiffeisenbank Austria d.d., Croatia; Raiffeisenbank a.s. Czech Republic; Raiffeisenbank Zrt, Hungary; Raiffeisen Bank Kosovo J.S.C, Kosovo; Raiffeisen Bank S.A, Romania; AO Raiffeisenbank, Russia; Raiffeisen Banka a.d. Serbia, Tatra banka, a.s., Slovakia; Raiffeisen Bank Aval JSC, Ukraine) or to the Austrian Raiffeisen banks (Raiffeisenlandesbank Niederösterreich-Wien AG; Raiffeisenlandesbank Oberösterreich Aktiengesellschaft; Raiffeisen-Landesbank Steiermark AG; Raiffeisenlandesbank Burgenland regGenmbH; Raiffeisenlandesbank Kärnten regGenmbH; Raiffeisenverband Salzburg regGenmbH; Raiffeisen-Landesbank Tirol AG; Raiffeisenlandesbank Vorarlberg regGenmbH) and the subsidiaries of RBI Group (Raiffeisen Bausparkasse Gesellschaft m.b.H.; Raiffeisen Kapitalanlage-Gesellschaft m.b.H.; Raiffeisen Centrobank AG; Raiffeisen e-force GmbH; Raiffeisen Factor Bank AG; Raiffeisen Informatik GmbH; Kathrein Privatbank Aktiengesellschaft; Raiffeisen-Leasing Österreich GmbH; Raiffeisen Property International GmbH; RSC Raiffeisen Service Center GmbH; Raiffeisen Software GmbH; Valida Holding AG; UNIQA Österreich

Versicherungen AG, RBI Group IT GmbH; Raiffeisen Wohnbaubank Aktiengesellschaft). Furthermore, to the respective contracted partners of RBI or any entity of RBI group, who are supporting the organization of the Elevator Lab initiatives, to the external mentors of the Elevator Lab initiatives, potential contracted cooperation partners within the program and all organizational units within the Organizer. Submission of or uploads of personal data of natural persons (e.g. employees, shareholders, beneficial owner) requires the consent of the natural person. The submitter provides the consent to RBI upon request.

Any such disclosure is solely for the purpose of the implementation and the execution of the RBI FinTech Database and the Elevator Lab Partnership Program or for other purposes related to business with the submitter, including the beginning of such a business relationship, for purposes of any local Elevator Lab initiative in a RBI-Network Bank, or for investment evaluation by RBI or any RBI-affiliated investment vehicle.

The Submitter and/or the natural Person named by the submitter shall be entitled at any time to withdraw its consent to the future disclosure of information by way of a written (or e-mail) notice to: Raiffeisen Bank International AG, Am Stadtpark 9, 1030 Wien, Austria or to startups@rbinternational.com.

4. Who will receive the data?

- All departments as well as all staff (e.g. the Elevator Lab and Elevator Ventures Team) of RBI
- External mentors and contracted cooperation partners for any Elevator Lab initiative in any entity of RBI group or of the Elevator Lab program
- Any data processor assigned by RBI or any of RBI Group's affiliates to conduct the data processing activities (or certain parts thereof) to the necessary extent as they need the data to perform their respective service. All processors are contractually obliged to treat your data confidentially and to process the data for the provision of the respected services.
- All affiliates ("Network Banks") of the RBI group (Raiffeisen Bank Sh.a., Albania; Priorbank, JSC, Belarus; Raiffeisen Bank d.d. Bosna I Hercegovina, Bosnia Herzegovina; Raiffeisenbank (Bulgaria) EAD, Bulgaria; Raiffeisenbank Austria d.d., Croatia; Raiffeisenbank a.s. Czech Republic; Raiffeisenbank Zrt, Hungary; Raiffeisen Bank Kosovo J.S.C, Kosovo; Raiffeisen Polbank, Poland; Raiffeisen Bank S.A, Romania; AO Raiffeisenbank, Russia; Raiffeisen Banka a.d. Serbia, Tatra banka, a.s., Slovakia; Raiffeisen Bank Aval JSC, Ukraine)
- all Raiffeisen Banks in Austria („Landesbanken“)
- all subsidiaries of RBI Group (Raiffeisen Bausparkasse Gesellschaft m.b.H.; Raiffeisen Kapitalanlage-Gesellschaft m.b.H.; Raiffeisen Centrobank AG; Raiffeisen e-force GmbH; Raiffeisen Factor Bank AG; Raiffeisen Informatik GmbH; Kathrein Privatbank Aktiengesellschaft; Raiffeisen-Leasing Österreich GmbH; Raiffeisen Property International GmbH; RSC Raiffeisen Service Center GmbH; Raiffeisen Software GmbH; Valida Holding AG; UNIQA Österreich Versicherungen AG, RBI Group IT GmbH; Raiffeisen Wohnbaubank Aktiengesellschaft)
- any RBI-affiliated investment vehicle (e.g. Speedinvest)

4.1 Will my personal data be transferred to a third country (countries outside of the EEA area)?

The RBI Group also consists of members outside the EEA area. Accordingly, a transfer of data to third countries will occur, as described above. However, a data transfer to third countries only takes place in accordance with the bases of the transfer of the GDPR. We oblige them to comply with European data protection and security standards (e.g. EU Standard Contractual Clauses) you are welcome to ask us for specific information.

5. How long will the data be stored?

We store your personal data during the customer business relationship and after the end of the entire business relationship for a further 10 years in accordance with our retention obligation under the Financial Market Money Laundering Act. After this period, the personal data from the customer business relationship will be deleted in accordance with the General Data Protection Regulation unless there is a further legal basis for retention. Retention obligations for personal data from other legal relationships are based on the corresponding legal basis.

6. Which data protection rights do I have?

You have the right to access, rectification, erasure or restriction of the processing of your stored data, a right to object to processing and a right to data portability in accordance with the requirements of data protection law. Complaints can be addressed to the Austrian Data Protection Authority, Barichgasse 40-42, 1030 Vienna, Austria, <https://www.dsb.gv.at/>.

Raiffeisen Bank International processes your data in compliance with the European General Data Protection Regulation 2016/649 (GDPR). Information about your rights according to GDPR and how you can contact us can be found on our website <https://www.rbinternational.com/en/homepage/data-protection.html>

7. Are you obliged to providing data?

You must provide us with all personal we are required by law to collect. If you do not provide us with these data, we will generally decline either to conclude or to complete the contract, or we will be unable to execute an existing contract or we would be forced to terminate such contract. However, you are not obliged to give your consent to the processing of data if such data is not necessary for the performance of a contract or is not required by law or regulation.

In case the personal data has not been provided by the data subject itself, you have to provide the source, the personal data of the data subject has been derived from.

8. Is there automated decision-making?

In general, we do not use fully automated decision-making within the meaning of Article 22 GDPR in order to establish and/or to conduct a business relationship. If we should use such procedures on a case-by-case basis, we will inform you accordingly by separate notice as so provided for by law.

9. Use of cookies

Our website only uses the "Salesforce" required cookies, that are strictly necessary for the website to work correctly. Technically necessary cookies are small files that are necessary for the basic functions of the website. They are used to ensure that the website is displayed correctly, functions technically and that the respective levels communicate with each other correctly. You can block or delete these cookies, but then you run the risk that some parts of the website will not function properly.

List with cookies details

| COOKIE NAME | DURATION | COOKIE TYPE | DESCRIPTION |
|-------------------------------------|----------|-------------|------------------------|
| {UserId}_spring_KmMIAnyoneDraftArti | 1 Day | Required | In Classic UI, used to |

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| clesList | | | display grid columns, column size, column order, sorting, sorting direction, and number of records per page for 'Draft Articles' assigned to 'Anyone' in Article Management. |
| {UserId}_spring_KmMIArchivedArticlesList | 1 Day | Required | In Classic UI, used to display grid columns, column size, column order, sorting, sorting direction, and number of records per page for 'Archived Articles' in Article Management. |
| {UserId}_spring_KmMIMyDraftArticlesList | 1 Day | Required | In Classic UI, used to display grid columns, column size, column order, sorting, sorting direction, and number of records per page for 'Draft Articles' assigned to 'Me' in Article Management. |
| {UserId}_spring_KmMIMyDraftTranslationsList | 1 Day | Required | In Classic UI, used to display grid columns, column size, column order, sorting, sorting direction, and number of records per page for 'Draft Translations' in Article Management. |
| {UserId}_spring_KmMIPublishedArticlesList | 1 Day | Required | In Classic UI, used to display grid columns, column size, column order, sorting, sorting direction, and number of records per page for 'Published Articles' in Article Management. |
| {UserId}_spring_KmMIPublishedTranslationsList | 1 Day | Required | In Classic UI, used to display the grid columns, column size, column order, sorting, sorting direction, and number of records per page for 'Published Translations' in Article Management. |

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| <namespace>_sid | Session | Required | Identify Live Agent session. Stores a unique pseudonymous ID for a specific browser session over chat service. |
| apex_EmailAddress | 1 Year | Required | Caches contact ids associated with email addresses. |
| BAYEAX_BROWSER | Expired on Creation | Required | Identify a unique browser subscribed to CometD streaming channels. |
| BrowserId | 1 Year | Required | Used for security protections. |
| communityId | Session | Required | Cookie set to tie the ideas to a specific Experience Cloud site. |
| CookieConsent | 1 Year | Required | Used to apply end-user cookie consent preferences set by our client-side utility. |
| CookieConsentPolicy | 1 Year | Required | Used to apply end-user cookie consent preferences set by our client-side utility. |
| cookieSettingVerified | Session | Required | Used to create popup message telling users cookies are required. |
| cordovaVersion | Session | Required | Set by native Android Salesforce App clients. Consumed by the server when building bridge.app HTML attributes (such as getCordovaJsUrl). The cordovaVersion cookie ensures a script URL compatible with an Android client's version of the Cordova framework can be injected. |
| csssid | Session | Required | Used to establish a request context in the correct tenant org. |
| csssid_Client | Session | Required | Enables user switching. |
| devOverrideCsrfToken | Session | Required | CSRF Token. |

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| disco | Session | Required | Tracks the last user login and active session for bypassing login (ex: oauth immediate flow). |
| force-proxy-stream | 3 hours | Required | Ensure client requests hit the same proxy hosts and are more likely to retrieve content from cache. |
| force-stream | Long | Required | Used to redirect server requests for sticky sessions. |
| FedAuth | Session | Required | The Federation Authentication (FedAuth) cookie is used to authenticate to the top-level site in SharePoint (such as the root site). |
| gTalkCollapsed | 1 Year | Required | Controls if the sidebar in classic is open or not for a user. |
| idccsrf | 3 Months | Required | Tracks CrossSiteRequestForgery validation for certain SSO flows. |
| inst | Session | Required | Used to redirect requests to an instance when bookmarks and hardcoded URLs send requests to a different instance. These types of request can happen after an org migration, a split, or after any URL update. |
| lastlist | Session | Required | Used to store the cookie name for the last list URL. |
| liveagent_sid | Session | Required | Identify Live Agent session. Stores a unique pseudonymous ID for a specific browser session over chat service. |
| lloopch_loid | 2 Years | Required | Determine whether to send the user to a specific portal login or an app login. |

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| oid | 2 Years | Required | Stores the last logged in org for redirecting requests. Used for logging whether the cookie is present in site and community guest-user requests. |
| pctrk | Session | Required | Used to track unique page visitors in Experiences. |
| promptTestMod | 30 Days | Required | Stores whether test mode is in effect. This cookie read-only. |
| QCQQ | Session | Required | Determine forced login type. |
| QCQQI | Session | Required | ForcedLoginUserList represents the list of users for which the browser or device continues or cancels the Forced Login interstitial page. |
| QCQQR3 | Session | Required | Class contains operations related to Forced Login protection, such as detection, interception, logging. |
| QCQQS | Session | Required | Class contains operations related to Forced Login protection, such as detection, interception, logging, and so on. |
| renderCtx | Session | Required | Used to store site parameters in the session for reuse across requests by a single client for functionality and performance reasons. |
| RRetURL | Session | Required | Used with 'Log in As' to restore the original state. |
| RRetURL2 | Session | Required | The return URL to redirect to when logging out of a set-user (SU) login for when |

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| | | | a nested SU login is being performed. For example, this issue happens when a BT user SU-logs-into a customer admin user and then SU-logs-into a portal user. |
| RSID | Session | Required | Session ID and login-as session ID. In this case the cookies are copied to the response and in a proxy situation cause the target URL to rebuild appropriately. The cookies aren't created, examined, or modified. |
| sfdc-stream | 3 hours | Required | Used to properly route server requests within Salesforce infrastructure for sticky sessions. |
| sid | Session | Required | SessionID. |
| sid_Client | Session | Required | Used to detect and prevent session tampering. |
| sidebarPinned | 10 Years | Required | Unowned; controls if the sidebar in classic is open or not for a user. |
| ssostartpage | 1 Year | Required | Identifies the IdP location for SSO; certain service provider initiated SSO requests can fail without this cookie. |
| SUCSP | Session | Required | When the user that an administrator is logging into via set-user (SU) login is a Customer Success Portal (CSP) user, this cookie gets set to 1. |
| SUPRM | Session | Required | When the user that an administrator is logging into via set-user (SU) login is a Partner Relationship Management (PRM) |

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| | | | portal user, this cookie gets set to 1. |
| useStandbyUrl | Not Set | Required | Wait for the call center adapterurl to time out (for example, 30 sec) when loading the softphone. When the first time out happens, we get the standby URL and set the cookie. The next time the softphone loads we don't wait for the time out to occur. |
| 52609e00b7ee307e | Session | Required | Browser Fingerprint cookie. Used to detect session security problems. |
| 79eb100099b9a8bf | Session | Required | Browser Fingerprint trigger cookie. Used to detect session security problems. |